

Update: Have you or someone you know lost vital swallowing supports?

CID is in discussion with the Government about addressing individual cases until this issue is positively resolved

Since we started the Hard to Swallow campaign, the NDIA, the Department of Social Services and Minister Fletcher's senior adviser have all talked with us and listened to our views. There has been lots of talk between the Commonwealth and the States.

One small positive is that the NDIA has told us:

Whilst the policy arrangements are being considered and finalised nationally, the NDIA is taking a case by case approach to ensure participants are not adversely affected. The NDIA has implemented an escalation process for planners to accelerate the resolution of specific participant concerns or more systemic policy issues.

Here are our recommendations on what you can do if someone is missing out on the right swallowing support:

- remind planners to escalate problems and
- let us know of individual cases where people are missing out and we will pass them on to the NDIA. Email advocacy@nswcid.org.au